

Accessibility statement for eastchallowpc.co.uk

This website is run by East Challow Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- you cannot skip to the main content when using a screen reader

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email clerk@eastchallowpc.co.uk
- call 07774 405472

We'll consider your request and get back to you in 10 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: Parish Clerk clerk@eastchallowpc.co.uk Call 07774 405472

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

East Challow Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

The site is managed using the IONOS 1&1 MyWebSite content management system. Some elements of the website design coding are not available for user customisation in this system.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

It is not possible to modify the line height or spacing of text.

It is not possible to change the fonts or colours used.

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

When we publish new content we'll make sure our use of images meets accessibility standards.

Disproportionate burden

Some archive documentation is not in fully screen reader compatible format.

Some documents referring third party services is in the form of scanned images.

Navigation and accessing information

There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option).

Interactive tools and transactions

We've assessed the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a [disproportionate burden](#) within the meaning of the accessibility regulations. We will make another assessment when the supplier contract is up for renewal.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix pre-September 2018 Parish Council meeting minutes and other archival documentation.

Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](#). At present the site has no live or recorded video streams.

What we're doing to improve accessibility

When adding new material or redesigning the website, we will be careful to ensure that accessibility requirements are followed as closely as possible.

Preparation of this accessibility statement

This statement was prepared on 01.03.21. It was last reviewed on 01.03.21

This website was last tested on 21.10.20. The test was carried out by Mark Woodman.

All pages on the site were assessed and improved where possible.